CUSTOMER SERVICE BULLETIN

Radio Shack®
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400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Problem

After setting up a screen format the operator is unable to add to fields 01 through 09. These fields show on the screen but will not allow any input.

Solution

If the operator goes back to the screen format and changes the fields from 01 to 1, 02 to 2, etc. this will solve the problem.