

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	4504-1
Description	Accounts Receivable
Model	Model II
Stock No.	26-4504 Version 1.0
Date	November 26, 1980
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Problem

There have been numerous reports of Cobol error 98 occurring during posting.

Solution

This error occurs because the disk becomes full while posting the sale entries to the posting file. This has only occurred on one drive systems. This problem cannot be eliminated entirely, but it can be reduced by:

- 1) Posting often to reduce the maximum size of the entry file. Users should never enter more than 100 transactions.
- 2) Converting to a two drive system.

This has occurred mostly to customers who are just setting up, since they are posting several months transactions. Be sure they follow step 1.

Attached is a list of Model II ARS File Configurations.

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FILE NAME	DESCRIPTION
ARCONMST	CONTROL FILE
ARGLMST	GENERAL LEDGER CODE FILE
ARMAST	ACCOUNT MASTER FILE
ARDTEMP	UNPOSTED TRANSACTIONS
ARDETL	POSTED TRANSACTIONS
AROPEN	OPEN ITEM FILE
ARHEAD	INVOICE HEADER FILE
ARODETL	INVOICE LINE ITEM FILE
ARGLFILE	END OF PERIOD G/L DISTRIBUTION

1 DRIVE SYSTEM:

DRIVE 0:
ARCONMST
ARGLMST
ARMAST
ARDTEMP
ARDETL
AROPEN
ARHEAD
ARODETL
ARGLFILE

2 DRIVE SYSTEM:

DRIVE 0:

ARCONMST
ARGLMST
ARMAST
ARHEAD
ARGLFILE

DRIVE 1:

ARDTEMP
ARDETL
AROPEN
ARODETL

3 DRIVE SYSTEM:

DRIVE 0:
ARCONMST
ARGLMST
ARHEAD
ARGLFILE

DRIVE 1:
ARDTEMP
ARDETL
AROPEN
ARODETL

DRIVE 2:
ARMAST