

# CUSTOMER SERVICE BULLETIN

## Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	1562-9
Description	Profile
Model	Model I
Stock No.	26-1562 Version 3.0
Date	Sept. 3, 1981
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### **Problem**

When printing some reports in profile, an extraneous line is printed at the end of the page.

### **Solution**

The problem is corrected by following the steps listed below.

1. Backup the diskette(s) and make the changes on the Backup copy of the program.
2. Load BASIC and key in the following program. This will apply to the Model I Profile only.

```
10 REM "PROFIX"  
20 CLEAR 10000  
30 OPEN "R" ,1, "INIT"  
40 FIELD 1, 100 AS FD$  
50 GET 1,1  
60 CH$=FD$  
70 MID$(CH$,76,1)=CHR$(66)  
80 MID$(CH$,81,1)=CHR$(0)  
90 ISET FD$=CH$  
100 PUT 1,1  
110 CLOSE
```

Save this program on the TRSDOS diskette (for later use) with the name "PROFIX". Remove the TRSDOS diskette and place the PROFILE program diskette in drive 0. Run the program. The basic program will change the the PROFILE program to correct the printer problem. Reset the Model I and run the PROFILE program as instructed in the manual.