CUSTOMER SERVICE BULLETIN

Radio Shack®
CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Problem

After Reconstruct, the record number increases by one.

Solution

```
52ØØ  'RECOVERY 3.Ø
521Ø  CLS:N=Ø:TN=1:F=Ø
5215  PRINTTAB(2Ø)"** FILE RECOVERY **"
522Ø  FORQ=ØTOCP:V(Q,Ø)=Ø:V(Q,1)=Ø:NEXT
5225  PRINT@32Ø,"** RECORD NUMBER :"N
523Ø  N=N+1:J=N:GOSUB184Ø:GOSUB19ØØ:GOSUB191Ø
5235  IFE1$<CHR$(32)ORE0$>CHR$(127)THENN=N-1:GOTO525Ø
524Ø  NS=1:GOSUB321Ø:TN=TN+1:EL$=E1$
5245  IFN<CPTHEN5225
525Ø  GOSUB 179Ø
5255  PRINT:PRINT"> RECOVERY COMPLETE - PRESS <ENTER> ";
526Ø  GOSUB 146Ø:GOTO 21Ø
```

The above module can be used to recover lost data or to re-sort data which is out of order. This is usually caused by system failure or abnormal exit from the Mailing List program. To perform the "recovery", follow the following procedures.

1) Enter the module (lines 52ØØ to 526Ø above)

2) SAVE the module using the following BASIC command: SAVE "RECOVER/ASC",A

3) Type: LOAD"MLS" and press ENTER

4) Type: MERGE"RECOVER/ASC" and press ENTER

5) Type: RUN and press ENTER

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6)   When the Mailing List menu appears, press the BREAK key.

7)   When the screen shows "READY", type: GOTO 52ØØ and press ENTER.

8)   The system will examine your data files and retrieve, re-sort and
       index all the valid data found. When this process is complete,
       the screen will show: RECOVERY COMPLETE - PRESS ENTER". Press a
       key.

9)   The Mailing List Menu will appear. Press the @ key to exit the
       program immediately.

1Ø)   Make BACKUP copies of your "recovered" disks. Examine the data
       carefully before copying over your original disks. If the data is not
       correct, try the operation again.

NOTE
The existing recover is for versions prior to 3.Ø only. The above is
'RECOVER' for 3.Ø BML. This can also be used for versions prior to 3.Ø.