

# CUSTOMER SERVICE BULLETIN

## Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No. 1558-2  
Description Business Mailing List  
Model Model I/III  
Stock No. 26-1558 Version 1.0  
Date January 18, 1981  
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### Problem

The below module can be used to recover lost data or to re-sort data which is out of order. This is usually caused by system failure or abnormal exit from the Mailing List program.

### Solution

1. Enter the following program in BASIC.

```
4999 'RECOVERY
5000 CLS:N=0:TN=1:F=0
5005 PRINTTAB(20)"** FILE RECOVERY **"
5010 FORQ=0TOCP:V(Q,0)=0:V(Q,1)=0:NEXT
5015 PRINT@320, "** RECORD NUMBER : "N
5020 N=N+1:J=N:GOSUB1840:GOSUB1900:GOSUB1910
5030 IFE1$<CHR$(32)ORE0$>CHR$(127)THEN5100
5040 NS=1:GOSUB3210:TN=TN+1:EL$=E1$
5060 IFN<CPTHEN5015
5100 GOSUB1790
5110 PRINT:PRINT"> RECOVERY COMPLETE - PRESS <ENTER> ";
5120 GOSUB1460:GOTO210
```

2. SAVE the module by typing SAVE "RECOVER/ASC",A
3. Type: LOAD"MLS" and press ENTER
4. Type: MERGE"RECOVER/ASC" and press ENTER
5. Type: RUN and press ENTER

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6. When the Mailing List menu appears, press the BREAK key.
7. When the screen shows "READY", type: GOTO 5000 and press ENTER.
8. The system will examine your data files and retrieve, re-sort and index all the valid data found. When this process is complete, the screen will show: "RECOVERY COMPLETE - PRESS ENTER". Press a key.
9. The Mailing List Menu will appear. Press the @ key to exit the program immediately.
10. Make BACKUP copies of your "recovered" disks. Examine the data carefully before copying over your original disks. If the data is not correct, try the operation again.