

CUSTOMER SERVICE BULLETIN

Radio Shack® CUSTOMER SERVICE BULLETIN

400 Atrium—One Tandy Center, Fort Worth, Texas 76102

Bulletin No.	1555-1
Description	Accounts Receivable
Model	Model I
Stock No.	26-1555 All Versions
Date	April 10, 1980
Page 1 of	2

Problem

If any of the following symptoms occur the index has been crashed and the following Recovery program should be run.

Unexpected Error Code 64, Line 2850 ("ARS")
Unexpected Error Code 64, Line 1430 ("ARS")
Bad Record Number on program line with "GET" or "PUT" statement
When sorting, the statement "duplicate account # 0 exists" appears
or transactions appear under the wrong account - i.e. some transactions for
account 3 are on account 20's bill, etc.

Solution

In order to correct these above errors please run the following program written to reconstruct "CUSINDEX" and "TRANSACT" files of Model I Accounts Receivable program package:

Quicker routines can be written, but this was written with the customer in mind. This routine will not recapture report numbers nor session numbers. It is merely intended to aid in recapturing data files rendered inaccessible because the Customer Index or Transaction files have been damaged or scrambled.

1. In BASIC type the following program with each line followed by an <ENTER>

(See page 2 for program)

CUSTOMER SERVICE BULLETIN

Subject Accounts Receivable Bulletin # 1555-1 Page 2 Of 2

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1 ' *** RECOVER *** (C) 1981 TANDY CORP
2 ' *** RECOVERS POINTERS/INDEX FOR ACCTS. RECEIVABLE
3 ' PROGRAM DISK SHOULD BE IN DRIVE 0, DATA DISK IN DRIVE 1 --- ON 3
  DRIVE SYSTEMS, SECOND DATA DISK IN DRIVE 2.
4 ' RECOVER WILL RUN SORT AND RETURN TO ARS ON COMPLETION.
5 ' **** FOR VERSION PRIOR TO 3.0, LINE 210 MUST BE MODIFIED: CHANGE
  "JD*128ASD$" TO "JD*127ASD$" AND "5ASDES$" TO "4ASDES$"
10 CLEAR500:DEFINTA-Z:CLS:INPUT"PASSWORD";P$:INPUT"2 OR 3 DRIVE SYSTEM";S
20 GOSUB220:OPEN"R",1,PT$:NT=LOF(1)*8:OPEN"R",2,PD$:NA=LOF(2)*2
30 DIMTR(NT,2),AC(NA,2):CLS:PRINT@154,"FIRST PASS":PRINT@402,"WORKING ON
  TRANSACTION #"
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2. Type SAVE"RECOVERY" to save the program for later use.
3. Type RUN and press <ENTER> to start the recovery process.
4. If the program is ever needed again load it from the disk with LOAD"RECOVERY".