



International Business Machines Corporation
Personal Computer Customer Relations

P.O. Box 2910
Delray Beach, Florida 33444
305/998-6048

Dear New Owner:

Thank you for purchasing an IBM PCjr. We appreciate your expression of confidence in selecting IBM and want you to know we have made every effort to provide you with a useful and reliable product at an affordable price. This letter outlines the support available to help ensure your continuing satisfaction with your new IBM PCjr.

IBM Personal Computer products are available from a variety of authorized sales locations including IBM Personal Computer Dealers, IBM Product Centers, and the IBM National Accounts Division. All have received extensive training on IBM Personal Computer products and provide warranty service, as well as answers to your questions on these products.

Although a product failure is unlikely, I suggest you review the Warranty Terms and Conditions associated with each product you have purchased. Any questions you may have concerning your warranty, or provisions for service after the warranty expires, can be answered at any authorized sales locations.

I am confident you will enjoy the same excellent support that other owners of IBM Personal Computer products are receiving. If your experience proves otherwise, I invite you to write or call IBM Personal Computer Customer Relations at the address and telephone number shown above.

I also invite you to complete the postage paid Customer Response Form enclosed with this letter. The information you provide will help us make continuing improvements to our products and services.

Again, thank you for your purchase of our products. We hope you are pleased with your purchase and receive many hours of enjoyment from your IBM PCjr.

Sincerely,

Walton L. Ward

Walton L. Ward
Manager, Customer Relations

Enclosure