

HITACHI

MPEG PRODUCTS

PRODUITS MPEG

**Your
WARRANTY**

**Votre
GARANTIE**

HITACHI

Exceptional Performance

HITACHI

Performance exceptionnelle

HITACHI (HSC) CANADA INC.

6740 Campobello Road, Mississauga, Ontario L5N 2L8

IMPORTANT NOTICE: This warranty will not apply to products purchased outside of Canada OR sold by any organization other than HITACHI (HSC) CANADA INC.

AVIS IMPORTANT: Notre garantie ne couvre pas les produits achetés à l'extérieur du Canada OU vendus par toute organisation autre que HITACHI (HSC) CANADA INC.

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Hitachi MPEG PRODUCTS are guaranteed to be free from defects in workmanship and material. If any failure resulting from either workmanship or material defect should occur under normal and proper usage within the period stated hereunder from the original provable date of purchase, such failure should be repaired at no cost to the buyer, provided the defective product is brought to a HITACHI AUTHORIZED SERVICE CENTER in Canada.

IMPORTANT: KEEP THIS WARRANTY CARD AND ATTACH IT TO YOUR BILL OF SALE FOR FUTURE USE.

WARRANTY PERIOD

MPEG Camera, Hard Disk, ISA Interface Board, ECP Adapter, SCSI Adapter, 1 year parts and labour.

All goods returned to either Hitachi or a Hitachi Authorized Service Center must be shipped on a "PREPAID BASIS". To avoid any damage to the returned goods, please ensure that proper packaging procedures are followed. A short written description of the problem along with proof of warranty should accompany the product returned for repair. Only products under warranty will be returned on a no-charge basis to the customer. The customer is responsible for all transport costs if the product is no longer under warranty.

WARRANTY DOES NOT COVER:

1. Products received for repair without sales or delivery receipt showing date of purchase by the original customer.
2. Damages caused by incorrect use, carelessness, unauthorized alterations, improper storage or unauthorized service or repairs.
3. Damage caused by fire, flood, lightning, acts of God, or other events beyond the control of Hitachi.
4. Batteries, floppy disks, earphones, accessories and external parts such as cabinet and knobs.
5. PRODUCTS PURCHASED OUTSIDE CANADA.
6. Products used outside Canada.
7. In transit damage claims, improper handling by carrier or post offices.
8. Products or parts thereof which have had serial numbers removed altered or defaced.
9. Products used for commercial purposes or institutions.
10. ***PRODUCTS USED FOR RENTAL***
11. In home service at the customer's location.
12. Original installation (set-up) and all normal maintenance needed.
13. The replacement of the MPEG camera pickup element if the pickup element has been OVER-EXPOSED to an intense source of light.
14. Products sold in Canada by any organisation other than HITACHI (HSC) CANADA INC.
15. Hard disk data damage.
16. Damage to data in computer due to installation of provided software.

IMPORTANT: This warranty is in lieu of all other warranties, guarantees, or agreements whether express or implied, and no person, dealer or company is authorized to change, modify, or extend its terms in any manner whatsoever.

Les PRODUITS MPEG Hitachi sont garantis contre tout défaut de matériel et de fabrication. Toute panne attribuable à de tels défauts sera réparée sans frais pourvu que la panne se soit produite lors d'un usage normal et que l'appareil soit apporté à un CENTRE DE SERVICE AUTORISÉ HITACHI ou l'appareil sera réparé sans frais, si la panne s'est produite au cours de la période de garantie mentionnée ci-dessous.

IMPORTANT: GARDER CETTE CARTE DE GARANTIE AINSI QUE LA FACTURE D'ACHAT POUR CONSULTATIONS FUTURES.

PÉRIODE DE GARANTIE

Caméra MPEG, Disque dur, Carte d'interface ISA, Adaptateur ECP, Adaptateur SCSI, 1 an sur les pièces et la main-d'oeuvre.

Les dépenses encourues, s'il y a lieu, pour le transport ou la livraison à nos centres de service Hitachi ou Dépôts de service autorisés, sont aux frais de l'acheteur. Le produit doit être emballé de façon adéquate tout en s'assurant d'y inclure une courte description du problème ainsi qu'une PREUVE validant la garantie. Hitachi assumera les frais de transport du retour s'il y a lieu, seulement si le produit est encore couvert par sa garantie.

CETTE GARANTIE NE S'APPLIQUE PAS DANS LES CAS SUIVANTS:

1. Produit reçu pour réparation sans preuve validant la garantie.
2. Dommages résultant de négligence, mauvais usage, réparation sans autorisation, entreposage inadéquat et toute réparation faite par des centres de service non autorisés par Hitachi.
3. Dommages ou pertes échappant à tout contrôle de la part d'Hitachi tel que: feu, inondation, foudre, etc.
4. Les batteries, les disquettes, les écouteurs et toutes parties externes tel que boutons et cabinet.
5. PRODUITS ACHETÉS À L'EXTÉRIEUR DU CANADA.
6. Produits utilisés à l'extérieur du Canada.
7. Dommages encourus dus à une mauvaise manipulation du transporteur ou de la poste.
8. Produits dont le numéro de série a été enlevé, retouché ou effacé.
9. Produits utilisés à des fins commerciales ou institutionnelles.
10. ***PRODUITS UTILISÉS POUR LA LOCATION***
11. Réparations faites à domicile.
12. Installation originale, ajustement extérieur et tout travail d'entretien normal.
13. Le remplacement des capteurs de caméra MPEG, si ces capteurs ont été SUREXPOSES à des sources lumineuses intenses.
14. Produits vendus au Canada par toute organisation, autre que HITACHI (HSC) CANADA INC.
15. Détérioration des données du disque dur.
16. Endommagement des données dans l'ordinateur à la suite de l'installation du logiciel fourni.

IMPORTANT: Cette garantie ne peut être modifiée par aucune autre garantie ou entente, écrite ou verbale. Aucune personne, marchand ou maison n'est autorisé à la changer, la modifier ou à en élargir les clauses d'aucune manière.

HITACHI (HSC) CANADA INC.

(for your records / pour vos fiches)

Model No./N° de Modèle

Serial No./N° de Série

Date of Purchase/Date d'Achat

Dealer's Name/Nom du Marchand

Dealer's Address/Adresse du Marchand

City/Ville

Province

HITACHI

Hitachi Home Electronics (America), Inc.
Hitachi Sales Corporation of Hawaii, Inc.

LIMITED WARRANTY

Hitachi Home Electronics (America), Inc. and Hitachi Sales Corporation of Hawaii ("Hitachi,") warrants this component in duration as stated below:

- **MPEG CAMERA**
- **HARD DISK**
- **ISA INTERFACE BOARD**
- **ECP ADAPTER**
- **SCSI ADAPTER**
- **90 DAYS LABOR** (Carry-in)
- **1 YEAR PARTS** (Except Battery)

Conditions of Hitachi Limited Warranty

Hitachi MPEG Products are warranted to be free of defects in parts and workmanship at the time of purchase by the original owner. If this product is found to be defective, Hitachi will repair or replace defective parts at no charge to the original owner. Parts used for replacement are warranted for the remainder of the original Limited Warranty period. For 90 days from the date of original purchase, Hitachi will provide labor for the repair or replacement of defective parts without charge, subject to the following conditions:

1. Owner must provide verification of the date of purchase when requesting Limited Warranty Service. (Dated Sales Receipt Required)
2. All repairs must be performed by a Hitachi Authorized Service Facility.

For information concerning repairs, operation, technical assistance or for referral to the location of your nearest Authorized Service Facility or Parts Distributor, call 1-800-HITACHI (1-800-448-2244)

HITACHI HOME ELECTRONICS (AMERICA), INC.

3890 Steve Reynolds Blvd.
Norcross, GA 30093
Tel: 770-279-5600

HITACHI SALES CORPORATION OF HAWAII

3219 Koapaka St.
Honolulu, HI 96819
Tel: 808-836-3621

(Continued on reverse side)

Detach before mailing.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 631 NORCROSS, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Hitachi Home Electronics (America), Inc.
Attn: Warranty Department

3890 Steve Reynolds Blvd.
Norcross, GA 30093-9702

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

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Warranty Limitations

The Limited Warranty provided by Hitachi does not cover:

- A. Cabinet (exterior finish items), Battery Packs, Floppy Disk, or Accessories.
- B. Hard Disk Data Damage
- C. Any defect, malfunction, or failure caused by or resulting from improper service, maintenance, repair, or from abuse, neglect, accident or any other cause beyond the control of Hitachi.
- D. Unpacking, set-up or installation, adjustment of customer operated controls, user instruction.
- E. Any product with Serial Numbers altered or removed.
- F. New products purchased or service performed outside of the continental United States or its possessions.
- G. Product used for a commercial or industrial purpose.
- H. Damage to data in computer due to installation of provided software.

NO PERSON, AGENT, DISTRIBUTOR, DEALER, SERVICE FACILITY, OR COMPANY IS AUTHORIZED TO CHANGE, MODIFY, OR AMEND THE TERMS OF THIS LIMITED WARRANTY IN ANY MANNER OR FASHION WHATSOEVER. EXCEPT AND TO THE EXTENT PROVIDED IN THIS LIMITED WARRANTY, HITACHI MAKES NO EXPRESS WARRANTY REGARDING THIS HITACHI PRODUCT. FURTHER, ALL IMPLIED WARRANTIES RELATING TO ANY PORTION OF THIS PRODUCT, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO 90 DAYS FOR LABOR AND TWO YEARS FOR PARTS, THE DURATION OF THE APPLICABLE EXPRESS WARRANTY CONTAINED ABOVE. HITACHI SHALL NOT BE LIABLE TO THE PURCHASER OR TO ANY OTHER PERSON FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSS OF PROFIT OR PRODUCT RESULTING FROM ANY DEFECT IN OR MALFUNCTION OR FAILURE OF THIS HITACHI PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Important Notice:

Retain your sales receipt for warranty purposes. Please complete the section below for your records as it may be needed in the event of loss.

Attach sales receipt to this card

MPEG Products Limited Warranty Registration

(for your record)

Model No.

Serial No.

Date of Purchase

Dealer Name

Dealer Address

City

State

Zip

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Detach here and retain this section for your records.

"In order to allow Hitachi to better serve customer needs, please complete this card and return it to Hitachi Home Electronics (America), Inc. Completion of this card is not required in order to validate your Hitachi limited warranty, but would assist us in developing better services and programs for our customers." (Please print or type)

Model No.

Serial No.

Date of Purchase

Customer Name

Customer Address

City

State

Zip

Phone No.

Dealer Name

Dealer Address

City

State

Zip

1. Did you purchase a service contract for this product?
 Yes No
2. Are you interested in obtaining information about Hitachi's Extended Warranty Program?
 Yes No
3. Comments: _____