

# SERVICE LETTER

DATE: November 5, 1973

NUMBER: DK3012

## D3000 Blower Bearings

The intent of this service letter is to inform you that some of the older bearings are noisy, and not to confuse a noisy bearing with a bad one. Blower bearings, in some D3000 units, have been thought to be bad and an attempt to change them in the field has been made; only to find it is not practical. If the bearing fails, the disk unit will unload the heads with a disk speed error. (LDSEG)

Should a customer be complaining of a noisy disk unit and blower bearings are at fault, then, of course, appropriate action must be taken. However, if there are no complaints, the noisy bearings are expected to last indefinitely. Bearings which necessitate changes should be done at the factory.

As of August 30, 1973, a more reliable grade of bearing has been phased in on new units. The results have successfully reduced the noise level.

**PERTEC**