

## PRODUCT IMPROVEMENT BULLETIN

## PERIPHERAL EQUIPMENT DIVISION

| PERIPHERAL EQ                                     | UIPMENT DI   | VISION                | · · · · · · · · · · · · · · · · · · · |                             | · · · · · · · · · · · · · · · · · · · |
|---|--|-----------------------|---------------------------------------|-----------------------------|---------------------------------------|
| TITLE INTERMITTENT DATA ERROF                     |  |                       | RS (STATIC DISCHARGE)                 |                             | PIB NO. DK-3023A                      |
| →RODUCT TAPE DISK LINE: FORM                      | xx<br>[;   | EQUIPMEN<br>N/A       |                                       | MODEL SERIES AFFECTED D3000 | EFFECTIVE DATE .                      |
| FORM  | IATTER ( )   | N/E                   |                                       | D3000                       | 1-15-75<br>reissued-6/26/75           |
| CLASS OF BULLETIN:                                |  | ORDER PART<br>KIT NO. | EFFECTIVITY                           |                             |                                       |
| IMPROVEMENT                                       |  |                       |                                       |                             |                                       |
| RETROFIT ON FAILURE                               |  | N/A                   | All D3000 Dis                         | All D3000 Disk Drives       |                                       |
| RETROFIT RECOMMENDED                              |  |                       |                                       |                             |                                       |
| X SERVICE INFORMATION ONLY                        |  |                       |                                       |                             |                                       |
| SUBJECT: INTERMITTENT DATA ERRORS (SERVICE HINTS) |  |                       |                                       |                             |                                       |
| PURPOSE:  | Should intermittent data errors be plaguing a system and all adjustments of the read/write circuitry are correct, static discharge may be the problem. On older drives if proper P.M. (Preventive Maintenance) procedures have not been adhered to, it is likely the lubrication has aged and is not making sufficient contact. On newer drives the static discharge lubrication may have dried itself out if low humidity has been an environmental factor. In either case, the static discharge spring, located on the belt guard plate, must be relubricated. |                       |                                       |                             |                                       |
|   |  |                       | ***NOTE                               | **                          |                                       |
|   | In the event replacement of the static discharge spring is necessary (Reference Product Improvement Bulletin DK-3024)  |                       |                                       |                             |                                       |
| SYMPTOMS:   | Intermittent data errors approximately one (1) hour after start-up.  |                       |                                       |                             |                                       |
| TEST<br>PROCEDURE:                                | Bring unit having data errors to the safe condition then restart. If unit does not exhibit data errors for approximately another hour, static discharge spring should be relubricated.   |                       |                                       |                             |                                       |
| VENDOR INFORMATION:                               | Electrofilm Inc Electro-Graph/18 Grade B, or Pertec - P/N 665-0006 = 7 oz. can conductive lubricant.   |                       |                                       |                             |                                       |
|   | SHOULD ANY ADDITIONAL INFORMATION BE REQUIRED, CONTACT PRODUCT SUPPORT.  |                       |                                       |                             |                                       |
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Id Additional Information Be Required — Contact

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Distribution Code - 6318